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Welcome!

This guide contains summarized information on matters you will need both before your studies begin and during your studies. During your studies, information included in the guide is also available on the Konsta Intranet that contains more detailed information intended for students.

Welcome to your studies at Police University College!

Important contacts

Information for exchange students
erasmus@polamk.fi

Erasmus coordinator
Maija Ohvo
maija.ohvo@poliisi.fi
Postal adress: PL 123 (Vaajakatu 2), FI-33721 Tampere, Finland
Office: D105
p. +358 295 483 165
Visa or Student Residence Permit

For up-to-date information on entry to Finland, please see the website of Finnish Immigration Service.

Foreign nationals must generally register their right of residence in Finland but the ways to do this depends on their country of origin.

The citizens of the Nordic countries do not need a visa or residence permit to study in Finland.

EU/EEA Nationals

EU and EEA nationals and non-EU nationals with a comparable status (Liechtenstein, Switzerland) do not need a visa nor a residence permit. However, they need to register their right of residence with Finnish Immigration Service service point if they stay in Finland for more than 90 days. The registration costs 54 €. The Finnish Immigration Service service point handles the registration, except for Nordic nationals, who are registered at the Local Register Office. It is a good idea to register as soon as possible after arriving in Finland. You need to make an appointment for the registration. A written certificate of registration will be given once the authorities have confirmed that the requirements for the registration are met.

Service point of the Finnish Immigration Service
Street address: Itsenäisyydenkatu 11, Tampere
Office hours: Monday-Wednesday and Friday 8–16.15 (closed on Thursdays)
Appointment system link

Non-EU nationals

Citizens of non-EU countries have to apply for their Visa or Residence Permit from the Finnish Embassy in or closest to their home country prior to arriving in Finland.

Please contact erasmus@polamk.fi for more information. More information also at Finnish Immigration Service: www.migri.fi/studying_in_finland.
Finnish Personal Identity Code

All new exchange students need a Finnish personal identity code. EU/EEA nationals can obtain it from the Local Registration Office. The request for the identity code may also be filed when registering one’s right of residence as an EU citizen at the Finnish Immigration Service service point (see above). Once you have been granted the personal identity code, you have to present this document together with your passport/identity card at Polamk.

Finnish personal identity code is needed for the student register and for the national data warehouse in higher education. It will also be needed as a means of identification in a variety of situations, for example, banks and hospitals.

Read more about the Personal Identity Code and the significance of a home municipality on the website Population Register Centre.

Contact information
Local Register Office (Tampereen maistraatti)
Street address: Hatanpääntie 24
Tel: +358 29 553 9431
Office hours: Mon-Fri 9:00-16:15
Website

Travel and Health Insurance

EU Health Insurance Card

Citizens of EU and EEA countries should acquire an EU Health Insurance Card from their home countries prior to coming to Finland. By presenting your European Health Insurance Card, you will receive necessary acute medical treatment in public hospitals/clinics on the same terms as the local residents. Cards are issued by one’s national health insurance provider. A person without any type of insurance card has to cover the costs of public health care services him/herself.

Students coming from any of the Nordic countries are entitled to health care services according to the Nordic Social Security Agreement. Finland has social security agreements with some other countries as well. For more information, please see the website of the Social Insurance Institution of Finland (Kela).

Additional Health Insurance

Because the EU Health Insurance Card is not sufficient for non-acute medical treatment, Polamk highly recommends that ALL EXCHANGE STUDENTS take a personal travel and health insurance, covering at least acute illnesses and
accidents, before departure to Finland. If you need to consult private doctors or must be hospitalised, health care can be very expensive: the hospital bill can easily be several hundreds or thousands of euros.

If you do not have a European Health Insurance Card, a relevant valid document nor an insurance policy, you will be charged full costs for the services (the actual expense of the medical care).

For up-to-date information, please see the website of the city of Tampere. Health insurance is also highly recommended to EU/EEA nationals as Finnish national medical insurance does not cover, for example, the costs of possible repatriation. Polamk is not responsible for any medical charges incurred by its students.

Further information on insurances is available on the website of Finnish Immigration Services.

**Non-EU/EEA Nationals**

Please contact erasmus@polamk.fi for further information.

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**Student Accommodation**

**Residing on campus**

The Police University College is offering students shared flats for rent. Exchange students arriving in September 2019 will be notified about campus housing rental after the selection is completed. In September, a limited number of shared flats become available for rent in the hall of residence.

Each resident in a shared flat has a room of his/her own in addition to the common facilities for use. The room, about 11 metres in size, is pre-furnished (bed, work surface, two chairs and closet space).

As common facilities, the shared flat has a furnished kitchen (without dishes) and a lounge area. On the top floor of the building, there is a sauna area and recreation room. Residents also have a laundry room and outdoor equipment storage facility at their disposal.

The Polamk campus is a closed area. Visitors to the flats are permitted, but always under the responsibility of the householder.

The monthly rental payment is EUR 296. The rent includes electricity, heating and water utilities as well as Wi-Fi use. The rent is paid by debit or credit card.
Contact Information

The Housing Unit of Police University College
majoitus.Polamk@poliisi.fi
Tel. +358 295 483621

Tampere Student Housing Foundation (TOAS)

TOAS offers high-quality dorm rooms at a student-friendly price including free internet and other fairly priced services (car sharing, car park, TOAS gyms). There are locations in different parts of Tampere. All locations have good bus connections.

TOAS tenancy agreements are always fixed-term (from August to December).

TOAS has an electronic application on their web page. Rooms are rented out on a first-come, first-served basis depending on the availability of rooms. The cost of a shared flat is approximately 250–300 €/person/month.

Tampere Student Housing Foundation website.

Other housing opportunities

Opiskelijan Tampere is a non-profit organisation providing INT Housing accommodation for students studying in Tampere during the autumn semester.

Housing Anywhere is an international student housing platform. On the platform you can search and book rooms offered by our outgoing students, as well as other rooms listed by verified private landlords in our city.

You may also look for a room through other sources: internet (e.g. Asuntohelppi), private housing companies (e.g. VVO) or private persons. The cost of a private flat is approximately 450 €–1000 €/month.

Arriving in Tampere

Inform the Erasmus coordinator (erasmus@polamk.fi) and your tutor of your arrival date, time and place at least two weeks in advance. If you have informed your tutor by email of your arrival, Polamk tutors will meet you at the Tampere-Pirkkala airport, Tampere bus station or Tampere railway station on your arrival.

You have several options of reaching Tampere:
From Tampere Airport

Many international airlines fly directly to Tampere-Pirkkala airport (Terminal 1). The airport is located 15 km from the city centre.

If you inform your tutor and us of your arrival, your tutors will meet you at the airport.

A taxi to the city centre or student flats costs appr. 30 €. Buses (5,50 €) from the airport to the city run once an hour.

From Helsinki Airport

Flights to Tampere are often expensive, so if you decide to fly to Helsinki, the easiest way to get to Tampere is to take a bus or a train directly from the airport to Tampere Bus Station or Railway Station.

Buses depart about once an hour. It takes 2–3 hours to reach Tampere. The bus arrives at the Tampere Bus Station in Tampere city centre. For timetables, see Matkahuolto.

Train station at the airport is located on the corridor between terminals 1 and 2, on the same level with the arrival halls. Take notice that tickets cannot be bought on the train but online or from a ticket machine at the station. More information, timetables and tickets at VR website.

From Helsinki city centre

If you are in Helsinki city centre, you can take a train or a long distance bus to Tampere.

Train timetables and tickets.

Bus timetables and tickets.

Arriving at Polamk

Police University College is located in Hervanta, about eight kilometers south of the center of Tampere. The entrance to Police University College is on the Vaajakatu side.

On the first day, registration takes place at the reception in the main entrance hall in building A. Enough time should be reserved for registration as everyone’s identity is checked.
Tampere City Transport
There are several bus lines between the center of Tampere and Hervanta.

More information on Tampere City Transport schedules is available at:
Studying at Police University College

Courses available for exchange students

Course catalogue for exchange students is published at Polamk website. Students are recommended to take approximately 30 ECTS of courses during their study period. Teaching schedules are planned so that a student can study all available courses within the study period.

The language of instruction is English.

Exchange students mainly attend courses together with full-time degree students. In addition, there are some courses for exchange students only. The detailed timetables (with course days, times, names of teachers, classrooms, etc.) and all instructions will be given during the Exchange Student Orientation Week. Exchange students will register to courses during the Orientation. Learning Agreements are tentative until the approval of a student to a course.

There are no exam weeks or months at Polamk. The mid-term and/or final exams are usually arranged during the course. The teachers will announce their exam dates at the beginning of the course.

Orientation week

Studies begin with an orientation week that contains important information for new students. On the first day, registration takes place at the reception in the main entrance hall in building A. Enough time should be reserved for registration as everyone’s identity is checked.

A detailed program of orientation studies is distributed to students on the first day.

During the first couple of days, students will also receive a user ID and a short user guidance to the information systems used at Police University College. In order to login to the college network, students will receive a user ID and a personal student email account.

Schedule of the academic year

Polamk's academic year is divided into two semesters and four periods.

Autumn Semester 2019

- Period 1: 1 August - 13 October 2019
- Period 2: 14 October - 22 December 2019
Exchange students have different semester dates from the above:

- Autumn Semester: 2 September - 20 December 2019

Spring Semester 2020 (preliminary dates)

- Period 1: 6 January - 22 March 2020
- Period 2: 23 March - 21 June 2020

Note that Polamk does not accept applications for the spring semester.

National holidays Autumn 2019 (no teaching at Polamk)

- All Saints' Day 2 November 2019
- Independence Day 6 December 2019
- Christmas Day 25 December 2019
- Boxing Day 26 December 2019

Curricula, implementation plans (information related to the implementation of teaching) and schedules are available in the study administration system Wilma, in which students will receive access rights at the beginning of studies. You can also use Wilma on your personal computer or mobile device (for certain functions). The curriculum is also available on the website of Police University College.

Grading system

At Polamk, the scope of studies is indicated in ECTS credits. The grading scale is 1-5 or pass/fail.

<table>
<thead>
<tr>
<th>Local grade</th>
<th>Definition</th>
<th>ECTS Grade</th>
</tr>
</thead>
<tbody>
<tr>
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<td>A</td>
</tr>
<tr>
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<td>good</td>
<td>B</td>
</tr>
<tr>
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<td>good</td>
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<td>satisfactory</td>
<td>D</td>
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<tr>
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<td>satisfactory</td>
<td>E</td>
</tr>
<tr>
<td>0</td>
<td>fail</td>
<td>F / FX</td>
</tr>
</tbody>
</table>

Online studies

An online learning environment, Moodle, is used at Police University College. In addition, various virtual simulation environments are used in teaching.

In principle, courses have a separate workspace in Moodle. The workspace contains, for example, material related to courses, learning assignments and reference materials. Through Moodle, teachers can also give feedback on performance during a course and guide students’ independent work (alone or in
Conduct and dress code

The code of conduct of Police University College regulates the conduct of students of Police University College.

When a student is in the area of Police University College, they must always have their photo identification card visible, including during weekends and evenings.

Finnish degree students must wear a police uniform while participating in training. If an exchange student wears a police uniform at their home institution, they can also wear it during their studies at Polamk if they wish to, provided that they have permission from their home institution. A uniform may only be used in the area of Police University College. Carrying equipment for applying force is not allowed.

Professional secrecy and prohibition of the use of information

A student of Police University College may not share the confidential content or information in a document that is marked as confidential in the document. Nor may they disclose any other piece of information they have obtained in connection with the education that is covered by professional secrecy. Professional secrecy applies to, for example, information stored in the information systems of the police and the tactical and technical methods of the police.

Information covered by professional secrecy may not be disclosed after the education or operation in an official duty has ended. A student at Police University College may not use confidential information for their own benefit or that of another or to harm another person.
Services for students

Student Services
The staff of Student Services guide and support students in their studies and study social matters, plan and develop education and administer study-related matters such as studying the attainment register and certificates, scheduling and organizing examinations.

Student Services is located in the main building, on the first floor of section D. Student Services also includes admissions and the library’s services.

Library and information services
The library is located in the main building of Police University College. Its primary task is to support studying and research and development in the police sector. The library contains versatile materials and facilities for both studying and leisure time.

In addition to a print collection, the library also offers a versatile e-collection. The databases of all collections are available on the library’s Intranet website.

In addition, the library contains computers both in the security and college network, group work and other working facilities, and a quiet space for reading.

All students are welcome to use the library. Students can obtain a library card from the library customer service. Customer service is open on weekdays. When the library is closed, you can access the library with a keycard between 6.30 and 21.00.

Information management and the HelpDesk
There is a centralized HelpDesk user support service at Police University College. Students can contact the HelpDesk directly in matters related to ICT support and service requests. The Helpdesk can be reached by phone at 029 541 8787 and by email at helpdesk@haltik.fi.
Computers

Computer classes and facilities for independent working at Police University College can be used for studying when they are not being used for teaching purposes. Personal computers and mobile devices can also be used. Most facilities at Police University College have a wireless network.

Student benefits, well-being and health care

Student health care

Tampere City Student Health Care provides health services for students studying more than two months in Tampere. Studying must be constant. The City of Tampere provides the reception of a public health nurse and a doctor for students in Hervanta.

However, exchange students are advised to take a personal travel and health insurance (see "Travel and Health Insurance").

Student sports

The exercise facilities at Police University College contain a gym, a swimming hall, a wrestling hall and a separate exercise hall. Exercise facilities are also available to students in the evenings and on weekends (06.00–22.00).

Reservations for the exercise facilities are visible on the notice boards in the main building, the exercise hall and the dormitories. There is also a sports field, a soccer field and a one-kilometer track in the area of the college. The surrounding area is ideal for jogging, biking and cross-country skiing, for example.

The Student Union of Police University College organizes leisure activities related to sports (such as team sports and various competitions).

Massage service at Police University College

A sports massage therapist works at Police University College who also offers massage services to the students of Police University College.
Meal subsidy and meals

Exchange students at Polamk are entitled to Kela’s meal subsidy with which they will receive a discount on all Kela-subsidized restaurants. The meal can be purchased for the price including Kela’s meal subsidy by presenting a student card accepted by Kela at the cashier. The subsidy can be used for only one meal (lunch or dinner) a day.

During the first day of studies, students will receive a Kela meal subsidy card that entitles them to purchase a meal at Miekkaleijona Restaurant of Police University College for less than the regular list price.

Miekkaleijona restaurant on campus serves breakfast, lunch, dinner and snacks during the day. The service hours and menus of the restaurant are available on the Intranet.